### THE ENTREPRENEUR AND THE ENTREPRENEURIAL MIND-SET FRANCESCA TAMBURINI- IFOM TRAINER



# ACTIVITY

• Who is an Entrepreneur in your opinion?





### THE ENTREPRENEUR

- Entrepreneur An individual who takes <u>initiative</u> to bundle <u>resources</u> in <u>innovative ways</u> and is willing to bear the <u>risk</u> and/or <u>uncertainty</u> to act.
- Being an entrepreneur today:
  - Involves creation process.
  - Requires devotion of time and effort.
  - Involves rewards of being an entrepreneur.
  - Requires assumption of necessary risks.





### **ENTREPRENEURSHIP**

Entrepreneurial action - Behavior in response to a judgmental decision under <u>uncertainty</u> about a possible <u>opportunity for profit</u>.



# THE ENTREPRENEURIAL MIND-SET

- Entrepreneurial Mind-Set
  - Describes the most common characteristics associated with successful entrepreneurs
- Successful entrepreneurs are:
  - Independent individuals, intensely <u>committed</u> and determined to <u>persevere</u>, who <u>work very hard</u>.
  - They are <u>confident</u> <u>optimists</u> who strive for <u>integrity</u>.
  - They burn with the <u>competitive</u> desire to <u>excel</u> and use <u>failure</u> as a learning tool.



### THE ENTREPRENEURIAL MIND-SET

- Determination and perseverance
- Drive to achieve
- Opportunity orientation
- Initiative and responsibility
- Persistent problem solving
- Internal locus of control
- Tolerance for ambiguity
- Creativity and innovativeness

- Vision
  - Passion
  - Calculated risk taking
  - Seeking feedback
  - High energy level
  - Optimism
  - Independence
  - Team building



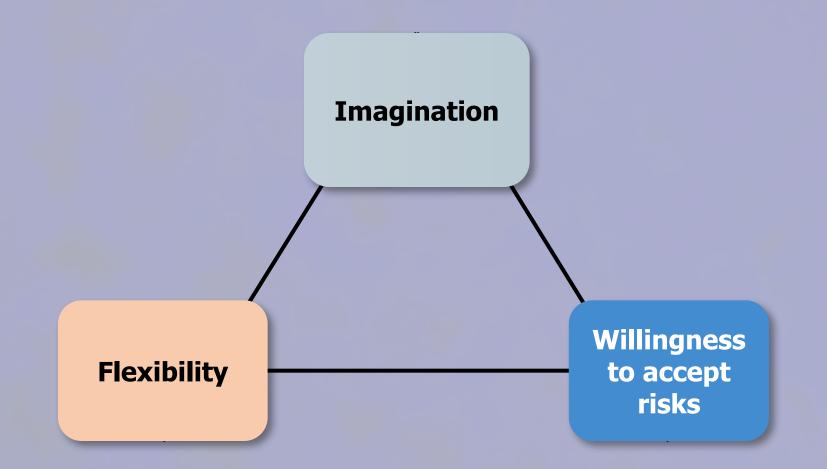
### THE ENTREPRENEURIAL EXPERIENCE

- Entrepreneurs
  - Create ventures much as an artist creates a painting.
  - Are formed by the lived experience of venture creation.
- Experiential Nature of Creating a Sustainable Enterprise
  - Emergence of the opportunity
  - Emergence of the venture
  - End emergence of the entrepreneur





### THE ENTREPRENEURIAL APPROACH





### THE ENTREPRENEURIAL PROCESS

Identify and Evaluate the Opportunity	Develop Business Plan	Resources Required	Manage the Enterprise
<ul> <li>Opportunity assessment</li> <li>Creation and length of opportunity</li> <li>Real and perceived value of opportunity</li> <li>Risk and returns of opportunity</li> <li>Opportunity versus personal skills and goals</li> <li>Competitive environment</li> </ul>	<ul> <li>Title page</li> <li>Table of Contents</li> <li>Executive Summary</li> <li>Major Section <ol> <li>Description of Business</li> <li>Description of Industry</li> <li>Technology Plan</li> <li>Marketing Plan</li> <li>Financial Plan</li> <li>Financial Plan</li> <li>Production Plan</li> <li>Organization Plan</li> <li>Operational Plan</li> <li>Summary</li> </ol> </li> <li>Appendixes (Exhibits)</li> </ul>	<ul> <li>Determine resources needed</li> <li>Determine existing resources</li> <li>Identify resource gaps and available suppliers</li> <li>Develop access to needed resources</li> </ul>	<ul> <li>Develop management style</li> <li>Understand key variables for success</li> <li>Identify problems and potential problems</li> <li>Implement control systems</li> <li>Develop growth strategy</li> </ul>



### SWOT ANAYSIS





### THE ENTREPRENEURIAL PROCESS

- Opportunity identification The process by which an entrepreneur comes up with the opportunity for a new venture.
- Market size and the length of the window of opportunity are the primary bases for determining risks and rewards.
- Window of opportunity The time period available for creating the new venture.
- Business plan The description of the future direction of the business.





- Entrepreneurs in particular situations may think differently when faced with a different task or decision environment.
- Given the nature of their decision-making environment, entrepreneurs need to sometimes:
  - Deliver
  - Be cognitively adaptable
  - Learn from failure





- Cognitive adaptability describes the extent to which entrepreneurs are:
  - Dynamic, flexible, self-regulating and engaged in the process of generating multiple decision frameworks focused on sensing and processing changes in their environments and then acting on them.



- Achieving cognitive adaptability
  - Comprehension questions Aids understanding of the nature of the environment before addressing an entrepreneurial challenge.
  - Connection tasks Stimulates thinking about the current situation in terms of similarities and differences with situations previously faced and solved.
  - Strategic tasks Stimulates thoughts about which strategies are appropriate for solving the problem (and why) or pursuing the opportunity (and how).
  - Reflection tasks Stimulates thinking about their understanding and feelings as they progress through the entrepreneurial process.





Achieving cognitive adaptability means:

- understanding the <u>context</u> before addressing an entrepreneurial challenge.
- Analyzing the situation according to <u>similarities and differences</u> with previous challenges
- Thinking about which <u>strategies</u> are appropriate for solving the problem (and why) or pursuing the opportunity (and how).
- Thinking about my <u>understanding and feelings</u> during the entrepreneurial process

Entrepreneurs who are able to increase cognitive adaptability have an improved ability to adapt to new situations, be creative and communicate one's reasoning behind a particular response.



- Learning from Business Failure
  - Uncertainty, changing conditions, and insufficient experience can contribute to failure among entrepreneurial firms.
  - An entrepreneur's motivation is not simply from personal profit but from:
    - Loyalty to a product.
    - Loyalty to a market and customers.
    - Personal growth.
    - The need to prove oneself.





- Loss of a business can result in a negative emotional response from the entrepreneur.
- It can interfere with:
  - Entrepreneur's ability to learn from the failure.
  - Motivation to try again.



- Recovery and Learning Process
  - Emotional recovery from failure happens when thoughts about the events surrounding, and leading up to the loss of the business, no longer generate a negative emotional response.
  - Primary descriptions of the process of recovering are:
    - Loss-orientation.
    - Restoration-orientation.





• Loss

### Orientation

- Involves focusing on the particular loss to
   construct an account that
   explains why the loss
   occurred.
- Restoration
   Orientation
  - Involves both distracting oneself from thinking about the failure event and being proactive towards secondary causes of stress.



- Loss-Orientation
  - Involves working through, and processing, some aspect of the loss experience and, as a result of this process, breaking emotional bonds to the object lost.
  - This process gradually provides the loss with meaning and eventually produces a changed viewpoint.
  - Involves confrontation, which is physically and mentally exhausting.
  - Characterized by feelings of relief and pain that wax and wane over time.





- Restoration-Orientation
  - Based on both avoidance and a proactiveness toward secondary sources of stress arising from a major loss.
  - Involves suppression, which requires mental effort and presents potentially adverse consequences for health.
  - Provides an opportunity to address secondary causes of stress.
  - May reduce emotional significance of the loss.



- A Dual Process for Learning from Failure
  - The dual process of oscillating between the lossorientation and restoration-orientation enables a person to:
    - Obtain the benefits of each.
    - Minimize the costs of maintaining one for too long.
  - This dual process speeds the recovery process.





- Practical implications of the dual process:
  - Knowledge that feelings and reactions being experienced are normal.
  - Realizing that psychological and physiological outcomes caused by the feelings of loss are "symptoms" can reduce secondary sources of stress.
  - There is a process of recovery to learn from failure, which offers some comfort that current feelings of loss will eventually diminish.
  - Recovery and learning process can be enhanced by some degree of oscillation.
  - Recovery from loss offers an opportunity to increase one's knowledge of entrepreneurship.





### **ENTREPRENEURIAL RISK STYLES**

Level of Personal Financial Risk Low High Low Risk avoiding Risk accepting Activity seeking Activity seeking Level of Profit **Motive** Risk avoiding High Risk accepting Profit seeking Profit seeking

**Source:** Thomas Monroy and Robert Folger, "A Typology of Entrepreneurial Styles: Beyond Economic Rationality," *Journal of Private Enterprise* IX(2) (1993): 71.



### THE DARK SIDE OF ENTREPRENEURSHIP

- The Entrepreneur's Confrontation with Risk
  - Financial risk versus profit (return) motive varies in entrepreneurs' desire for wealth.
  - Career risk—loss of employment security
  - Family and social risk—competing commitments of work and family
  - Psychic risk—psychological impact of failure on the well-being of entrepreneurs





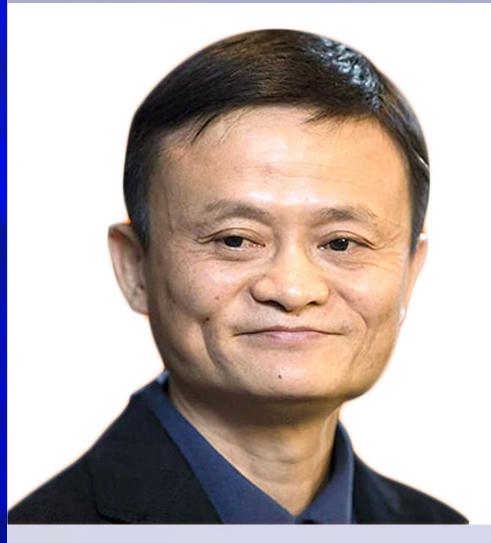
### THE ENTREPRENEURIAL EGO

- Self-Destructive Characteristics
  - Overbearing need for control
  - Sense of distrust
  - Overriding desire for success
  - Unrealistic externalized optimism





### **JACK MA**



### **YOU NEED THE RIGHT** PEOPLE WITH YOU, NOT **THE BEST PEOPLE.**



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### **JACK MA**

- Founder of Alibaba, former english teacher
- 10 application to Harward refused
- Not hired by KFC restaurant
- Determination
- Enthusiast



### **STEVE JOBS**

"I'm convinced that about half of what separates the successful Entrepreneurs from the non-successful ones is pure perseverance"

Steve Jobs





### **STEVE JOBS**

- Lost almost everything
- Great visionary capacity
- Reality distortion field
- Very skilled public speaker
- Poor teamwork
- Perseverance



### **ELON MUSK**





### **ELON MUSK**

- Founder of Paypal, SpaceX, Tesla, Solarcity
- Great visionary capacity
- Optimist
- Riskingit all
- Keepig fighting against impossible



### **JEFF BEZOS**



**Jeff Bezos** 

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### **JEFF BEZOS**

- Founder of Amazon, kindle, blue origin, richest man in the world
- It's always day one
- Kill our marker
- High speed velocity
- Disagree and commit

